



Hotline 24/7

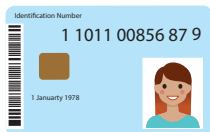
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The service provides all the information you need about Universal Coverage Scheme

Hotline service

- ★ Check you eligibility for the sheme
- ★ advice on how to access medical care.
- ★ Recieve complaints.
- ★ Organize transportation for referral.



13 Digits ID



Link with other agencies

- ★ Coordinate with the office of the consumer protection board, all Thai citizens have access to care



Modes of communication

- ★ Voicemail service
- ★ Callback service



Service quality

- ★ Guidelines are in place to ensure the highest quality of service



Service availability

- ★ 24/7
- ★ Over 60 lines available



Service fee

- ★ Telephone : 3 Baht nationwide
- ★ Mobile : Fee depends on service provider



Why should you call?

- ★ To inquire about your eligibility and registration process.
- ★ To file complaints
- ★ To protect your right
- ★ To request referral assistance



Award recieved

- ★ Outstanding Organization Award in 2013 for Promoting, and Protecting Human Right from the office of the National Human Rights Commission of Thailand
- ★ Exellent of Organization Award for Consumer Protection from the Independent Committee for Consumer Protection (ICCP)

